

Healthy Homes & Oncology Caseworker

Salary: £22,200 to £25,570 pro rata (dependent on experience)

22.5 hours per week

Holiday entitlement: 25 days (pro rata), plus bank holidays

North and West Gloucestershire Citizens Advice is looking for a caseworker in Welfare Benefits or Money Advice to deliver an established health project.

The successful candidate will be responsible for advising clients on welfare benefits, money advice and energy. Your role will be to advise clients at the Oncology Unit, Cheltenham as well as visiting people in their own homes. You will manage referrals from health professionals and, in conjunction with our partners Severn and Wye Energy, provide a holistic casework service to clients with the focus on addressing fuel poverty, improving their health and wellbeing and when appropriate resolution of debt issues.

The successful applicant will have a commitment to the aims and principles of Citizens Advice and to equal opportunities; have experience of welfare benefits and money advice; and experience of working with external partners to achieve successful outcomes for clients although training can be given to those without the appropriate experience.

This role is a fixed term appointment until 31st March 2021 with the expectation that it will, subject to funding, continue beyond the period.

North and West Gloucestershire is a successful and developing charity offering advice to the residents of Gloucester City, Cheltenham, Forest of Dean and Tewkesbury Borough Councils. The Bureau administration and main office is based in Gloucester with outreaches throughout Cheltenham, Tewkesbury, and the Forest of Dean.

For a job description and an application form please see "Vacancies" on our website at www.gloscab.org.uk; email info@gloscab.org.uk or telephone our Admin team on 01452 527202 extn 204.

For an informal discussion about this role please contact Clare Knapman, Business Development Manager by email at Clare.Knapman@gloscab.org.uk

Closing date: Monday 16th March at 12pm

Assessments and Interviews: Week commencing 23rd March